



# Principles of Operations Management

The goal of this program is to **establish a solid entry-level base of knowledge** needed for newcomers within the fields of materials, operations and supply chain management. It offers a compelling educational opportunity for individuals who interface with departments within these business sectors to improve collaboration and joint decision-making. Its five modules teach basic concepts, techniques, math formulas, terminology, and commercial business practices to **improve productivity and customer service while reducing costs and cycle times for enterprises.**

## *Principles Target Audience*

The POM program was designed for **frontline employees in production, purchasing, administration and customer service.** This is NOT a certification area of study; POM assumes no prior knowledge of inventory or business operations. It does require a working knowledge of business English and Math and a high school reading comprehension level.

## *POM Program Overview*

**ISCM Solutions offers each POM Module over four full days.** Midterm and final tests are assigned as homework to evaluate the level of comprehension during and after the course. It is suggested to offer the modules in the order listed below; however, PIM has proven to be the most popular course within the marketplace. The first session of every module is Operations Management Foundations.

## *Tailored Trainings*

ISCM Solutions offers the option to customize customer's trainings, where **it is possible to mix and match sessions from every module to develop a tailored curriculum for onsite clients.**

The **five modules** within the Principles of Operations Management program consist of the following curriculums:

- Module 1, Principles of Inventory Management (PIM)**
- Module 2, Principles of Operations Planning (POP)**
- Module 3, Principles of Manufacturing Management (PMM)**
- Module 4, Principles of Distribution and Logistics (PDL)**
- Module 5, Principles of Managing Operations (PMO)**



## *How to get started?*

Contact *ISCM Solutions* and customize your course to meet the specific needs of development for your employees.



CONTACT: ISCM SOLUTIONS LLC  
Phone: 785.727.6299  
E-mail: [r.alfaro@iscmsolutions.com](mailto:r.alfaro@iscmsolutions.com)  
Website: [www.iscmsolutions.com](http://www.iscmsolutions.com)